



The second part of the survey refers to frequency of research supervision / support events. There are a number of methods of supervision and / or support available to research students. About how often (on average) do you experience the following methods of supervision / support? Please fill in the oval beside each statement for the frequency of each method listed below; e.g. ① = DAILY.

| | DAILY | WEEKLY | EVERY 2 - 3 WEEKS | MONTHLY | EVERY 2 - 3 MONTHS | TWICE A YEAR | ONCE A YEAR OR LESS | SO FAR, NOT AT ALL |
|--|-------|--------|-------------------|---------|--------------------|--------------|---------------------|--------------------|
| 45. Meeting face-to-face individually with your supervisor(s) | ① | ② | ③ | ④ | ⑤ | ⑥ | ⑦ | ⑧ |
| 46. Getting advice from your supervisor(s) by telephone | ① | ② | ③ | ④ | ⑤ | ⑥ | ⑦ | ⑧ |
| 47. Getting advice from your supervisor(s) by e-mail | ① | ② | ③ | ④ | ⑤ | ⑥ | ⑦ | ⑧ |
| 48. Meeting with your supervisor(s) and other students (and perhaps other academics) in a group to discuss research related issues | ① | ② | ③ | ④ | ⑤ | ⑥ | ⑦ | ⑧ |
| 49. Receiving guidance or assistance from fellow research students in situations NOT organised by your supervisor, department or faculty | ① | ② | ③ | ④ | ⑤ | ⑥ | ⑦ | ⑧ |

50. What are the **best** aspects of your research higher degree experience? Please explain why these aspects are good.

51. What aspects are most in need of **improvement**? Please explain why.

52. Please indicate your type of attendance in 2010 for your research higher degree.

- ① wholly or mainly full-time ② wholly or mainly part-time

Please use the third section to indicate if you used the following university services in the past semester. For those services you did use, please rate the overall quality of the services you received.

| | Did you use this service this semester? | | The quality of the service was: | | | | |
|--|---|-----------------------|---------------------------------|----------|---------|-------|----------------|
| | YES | NO | VERY POOR | POOR | AVERAGE | GOOD | EXCELLENT |
| 53. Counselling Service | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 54. Learning Centre | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 55. Mathematics Learning Centre | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 56. Disability Services Office | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 57. Financial Assistance Office | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 58. Casual Employment Service | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 59. University Health Service | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 60. Koori Centre | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 61. Yooroang Garang Indigenous Student Support Unit | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 62. Library | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 63. Careers Centre | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 64. International Office | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 65. International Student Support Unit | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 66. Retail food outlets | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 67. Student Centre | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 68. Faculty/Departmental Student Administration | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 69. Computer Access Centres | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 70. Faculty/Departmental Computer Centres | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 71. University Intranet (UsydNet) Services | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 72. Security Services | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 73. Accommodation Service | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 74. University Housing | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 75. Research Office (Scholarships) | <input type="radio"/> | <input type="radio"/> | ① | ② | ③ | ④ | ⑤ |
| 76. Overall, I was satisfied with the quality of the student support and administration services | | | STRONGLY DISAGREE | DISAGREE | NEUTRAL | AGREE | STRONGLY AGREE |
| | | | ① | ② | ③ | ④ | ⑤ |

Thank you for completing this survey. Do not fold. Please return it in the Reply Paid envelope provided.