

In the following questions, if you're doing a double degree, please identify which degree/s you're commenting on in your answer.

51. What are the best aspects of your degree course? Please explain why these are good.

52. What aspects of your degree course could be improved? Please explain why.

SECTION 2. Please use the second section to indicate if you used the following university services in the past semester. For those services you did use, please rate the overall quality of the services you received.

	Did you use this service this semester?		The quality of the service was:				
	YES	NO	VERY POOR	POOR	AVERAGE	GOOD	EXCELLENT
53. Counselling Service	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
54. Learning Centre	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
55. Mathematics Learning Centre	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
56. Disability Services Office	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
57. Financial Assistance Office	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
58. Casual Employment Service	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
59. Health Service	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
60. Koori Centre	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
61. Yooroang Garang	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
62. Library	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
63. Careers Centre	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
64. International Office	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
65. International Student Services Unit	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
66. Student Welfare Services (Cumberland)	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
67. Student Centre	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
68. Faculty / Departmental Student Administration	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
69. Computer Access Centres	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
70. Faculty / Departmental Computer Centres	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
71. University Intranet (UsydNet) Services	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
72. Campus Security Services	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
73. Accommodation Service	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
74. University Housing	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
75. ICT Helpdesks (e.g., Blackboard and WebCT helpdesks)	<input type="radio"/>	<input type="radio"/>	①	②	③	④	⑤
			STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE
76. Overall, I was satisfied with the quality of the student support and administration services			①	②	③	④	⑤

77. What are the best aspects of the student administration and student support services at the University? Please explain why these are good.

78. How could student administration and student support services be improved to better support your study at the University?

Thank you for completing this survey. Do not fold. Please return it in the Reply Paid envelope provided.